Net Prowler Application Installation

Please uninstall previous application versions before proceeding with upgrade installation.

1. Download the Net Prowler Application
2. Save the Net Prowler Application Version x.xxx.zip file to your computer. Double-click on it, and open the folder and then double-click on "setup.exe" to begin the installation.
3. Once the Reporting Application is installed it will be available in the Windows Start Menu under programs. Look for Reporting Application.
4. Power on your Net Prowler and plug it into your computer using the included USB cable.
5. Open the Net Prowler application by double clicking on the application shortcut.
6. Click on Read Prowler to load the test results from the Net Prowler to your PC.
7. To save test results from your PC to your Net Prowler, click on "File", Open, and then select the desired file. Once the file is opened, click on "Write Prowler".

Net Prowler Firmware Update

1. Check the version at the top of the setup screen.
2. Download the firmware version with the prefix that matches your tester.
3. Power on your Net Prowler and plug it into your computer using the included USB cable.
4. Open the Net Prowler application by double clicking on the application shortcut.
5. Click on "Load File", navigate to the Firmware file that you downloaded, click on the firmware file, and then click Open.
6. Click "Begin Download"

If an error occurs during the firmware updating process, follow the steps below:

1. Close the Net Prowler application.
2. Reset the Net Prowler by removing a battery and reinserting it.

   Note: the Net Prowler screen may remain dark, which means it is in Firmware Update mode.

3. Restart the application. It will display "Net Prowler Attached" at the bottom left of the screen.
4. Follow the Net Prowler Firmware Update instructions above.

For questions about updating your Net Prowler, please call our support team at 800-749-5783 or send an email to info@platinumtools.com.

Warranty Registration
Don't forget to register your product. Upon registering your product, you will be ensuring that your Platinum Tools servicing dealer network will be better prepared to meet all of your needs.

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